

CHC08
COMMUNITY SERVICES
TRAINING PACKAGE

Version 4.2

WA NOMINAL HOURS
GUIDE

**Western Australian Department of Training and Workforce
Development**

Update January 2015

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Introduction

This Implementation Guide has been generated to enable the stakeholders in the Community Services Industry in Western Australia to participate in the managed implementation of the National CHC08 Community Services Training Package Version 4.0

This Guide is designed to aid Registered Training Organisations (RTOs) to convert from existing Training Package qualifications to new Training Package qualifications within the scope of their training delivery.

The Guide should be read in conjunction with the **endorsed components** of the Training Package

CHC08 Community Services Training Package Version 4.2 was released by Training.Gov.Au (TGA) on the **4 October 2013**.

CHC08 Community Services Training Package Version 4.1 was released by Training.Gov.Au (TGA) on the **6 November 2012**.

CHC08 Community Services Training Package Version 4.0 was released by Training.Gov.Au (TGA) on the **7 May 2012**.

Obtaining the Training Package

The CHC08 Community Services Training Package can be purchased from:



Industry Skills Council

Office: Level 9, 46-56 Kippax Street
Surry Hills NSW 2010

Postal: PO Box 49

Strawberry Hills NSW 2012

T: (02) 9270 6600 | F: (02) 9270 6601

E: admin@cshisc.com.au

W: www.cshisc.com.au

Information on National Training Packages is also available through Training.Gov (TGA), which can be located on the Internet at: www.training.gov.au

All RTOs who have Training Package qualifications on their Scope of Delivery must have access to the relevant Training Package.

Version Modification History

The version details of this endorsed Training Package are in the table below.
The latest information is at the top of the table.

Version	Release Date	Modification History
4.2	4 October 2013	<p>Removal of qualification:</p> <ul style="list-style-type: none"> • CHC60208 - Advanced Diploma of Children's Services <p>ISC upgrade changes:</p> <ul style="list-style-type: none"> • Corrections to errors, spelling and grammar • Updating of imported units • Minor changes to improve readability • Formatting corrections
4.1	6 November 2012	<p>Addition of skill set:</p> <ul style="list-style-type: none"> • Workforce Planning Skill Set
4.0	7 May 2012	<p>Addition of qualification:</p> <ul style="list-style-type: none"> • CHC42912 - Certificate IV in Mental Health Peer Work <p>Addition of skill sets:</p> <ul style="list-style-type: none"> • Assessment, carer support and respite coordination skill set (community services) • Management Skill Set - promote and establish a Mental Health Peer Workforce • Mediation skill set • Mental Health Peer Leadership Skill Set <p>Addition of units:</p> <p>New mental health units for mental health peer work:</p> <ul style="list-style-type: none"> • CHCPW401A Apply peer work practices in the mental health sector • CHCPW402A Contribute to continuous improvement of services for consumers and carers • CHCPW403A Apply lived experience in mental health peer work • CHCPW404A Work effectively in trauma informed care • CHCPW405A Promote and facilitate self advocacy • CHCPW406A Work effectively in consumer mental health peer work • CHCPW407A Support self-directed physical health and wellbeing • CHCPW408A Work effectively in carer mental health peer work • CHCPW601A Establish and maintain mental health peer work <p>New respite units for respite coordination:</p> <ul style="list-style-type: none"> • CHCRCP401A Use telephone communication skills to assess caller's needs • CHCRCP402A Conduct assessment of carer's needs • CHCRCP403A Support carers to access information and services <p>Amended qualifications</p> <ul style="list-style-type: none"> • New elective grouping for Assessment, carer support and respite coordination added to CHC42512 Certificate IV in Community Services (Information, advice and referral) • Updated core unit HLTF311A Apply first aid in the following qualifications • CHC30712 Certificate III in Children's Services • CHC41212 Certificate IV in Children's Services (Outside school hours care) <p>Updated core WHS units in the following qualifications (note: equivalent vocational outcome):</p> <ul style="list-style-type: none"> • CHC10212 Certificate I in Active Volunteering • CHC20112 Certificate II in Community Services • CHC20212 Certificate II in Active Volunteering • CHC30112 Certificate III in Community Services Work • CHC30212 Certificate III in Aged Care • CHC30312 Certificate III in Home and Community Care

Version	Release Date	Modification History
4.0 Cont...		<ul style="list-style-type: none"> • CHC30512 Certificate III in Social Housing • CHC30612 Certificate III in Active Volunteering • CHC30812 Certificate III in Education Support • CHC30912 Certificate III in Employment Services • CHC42812 Certificate IV in Community Services (Development and/or Humanitarian Assistance) • CHC40212 Certificate IV in Home and Community Care • CHC40312 Certificate IV in Disability • CHC40412 Certificate IV in Alcohol and Other Drugs • CHC40512 Certificate IV in Mental Health • CHC40912 Certificate IV in Social Housing • CHC41012 Certificate IV in Community Services Advocacy • CHC41112 Certificate IV in Pastoral Care • CHC41612 Certificate IV in Child, Youth and Family Intervention (Family support) • CHC41412 Certificate IV in Child, Youth and Family Intervention (Residential and out of home care) • CHC41512 Certificate IV in Child, Youth and Family Intervention (Child protection) • CHC41712 Certificate IV in Education Support • CHC41812 Certificate IV in Youth Work • CHC41912 Certificate IV in Youth Justice • CHC42012 Certificate IV in Employment Services • CHC42112 Certificate IV in Career Development • CHC42212 Certificate IV in Telephone Counselling Skills • CHC42312 Certificate IV in Mediation • CHC42412 Certificate IV in Relationship Education • CHC42712 Certificate IV in Volunteer Program Coordination • CHC50212 Diploma of Community Services (Alcohol and other drugs) • CHC50312 Diploma of Community Services (Mental health) • CHC50412 Diploma of Community Services (Alcohol, other drugs and mental health) • CHC50512 Diploma of Leisure and Health • CHC50612 Diploma of Community Services Work • CHC50812 Diploma of Social Housing • CHC51512 Diploma of Youth Justice • CHC51612 Diploma of Employment Services • CHC51712 Diploma of Counselling • CHC51812 Diploma of Family Intake and Support Work • CHC51912 Diploma of Relationship Education • CHC52212 Diploma of Community Services Coordination • CHC52312 Diploma of Community Services (Development and/or Humanitarian Assistance) • CHC60112 Advanced Diploma of Disability • CHC60312 Advanced Diploma of Community Sector Management <p>Amended units of competency</p> <p>Changes to address new national Work Health and Safety (WHS) Bill and updated legislation. The following work health and safety unit replaces the existing OHS unit:</p> <ul style="list-style-type: none"> • CHCWHS312A Follow WHS safety procedures for direct care work <p>Replaced OHS unit:</p> <ul style="list-style-type: none"> • CHSOHS312B Follow safety procedures for direct care work <p>ISC upgrade changes, including:</p> <p>Updated wording of entry requirements in the following qualifications:</p> <ul style="list-style-type: none"> • CHC50212 Diploma of Community Services (Alcohol and other drugs) • CHC50312 Diploma of Community Services (Mental health) • CHC50412 Diploma of Community Services (Alcohol, other drugs and mental health) • CHC51108 Diploma of Children's Contact Services Work

Version	Release Date	Modification History
4.0 Cont...		<ul style="list-style-type: none"> • CHC60112 Advanced Diploma of Disability • CHC70108 Vocational Graduate Certificate in Community Services Practice (Statutory Child Protection) • CHC70208 Vocational Graduate Certificate in Community Services Practice (Client Assessment and Management) • CHC70308 Vocational Graduate Certificate in Career Development Practice • CHC80108 Vocational Graduate Diploma of Community Services Management • CHC80208 Vocational Graduate Diploma of Relationship Counselling • CHC80308 Vocational Graduate Diploma of Family Dispute Resolution <p>Updated occupational title of 'child care worker' to 'childhood educator' and 'early childhood educator' in the following qualifications: CHC30712 Certificate III in Children's Service CHC41712 Certificate IV in Education Support CHC50908 Diploma of Children's Services (Early childhood education and care) CHC51308 Diploma of Education Support</p> <p>Addition of unit CHCMH411A as Group B elective to CHC40412 Certificate IV in Alcohol and Other Drugs</p> <p>Changes to Range Statement (stakeholder feedback):</p> <ul style="list-style-type: none"> • CHCAOD408B Assess needs of clients with alcohol and/or other drugs issues <p>Changes to Essential Knowledge, Essential Skills and Range Statement (stakeholder feedback):</p> <ul style="list-style-type: none"> • CHCAD504B Provide advocacy and representation services • CHCAD603B Provide systems advocacy services <p>Changes to terminology and formatting across multiple units of competency, including:</p> <ul style="list-style-type: none"> • Updated terminology 'challenging/difficult behaviour' to 'behaviours of concern' (stakeholder feedback) • References to old OHS legislation replaced with references to new WHS legislation • Essential Knowledge, Essential Skills and Range Statement arranged alphabetically • Updated unit descriptors and range statements to be in line with elements/pc • Unit codes updated across all qualifications • Imported first aid units updated across all qualifications • Imported units updated across all qualifications • Formatting and grammatical corrections
3.0	May 2011	<p>Changes to address NQC requirements to:</p> <ul style="list-style-type: none"> • Use consistent terminology in all Training Packages <ul style="list-style-type: none"> o Changes made to all qualifications • Include a minimum number of electives: <ul style="list-style-type: none"> o Changes made to the structure of the following: <ul style="list-style-type: none"> - CHC50508 Diploma of Leisure and Health - CHC10208 Certificate I in Active Volunteering - CHC42810 Certificate IV in Community Services (Development and Humanitarian Assistance) - CHC52310 Diploma of Community Services (Development and Humanitarian Assistance) - CHC42108 Certificate IV in Career Development - CHC31008 Certificate III in Telephone Counselling <p>Changes to address NQC requirements to:</p> <ul style="list-style-type: none"> • Include a minimum number of electives: <ul style="list-style-type: none"> o Changes made to the structure of the following: <ul style="list-style-type: none"> - CHC42208 Certificate IV in Telephone Counselling - CHC42308 Certificate IV in Mediation - CHC51908 Diploma of Relationship Education - CHC52008 Diploma of Community Services (Case Management) - CHC52108 Diploma of Community Services (Financial Counselling)

Version	Release Date	Modification History
3.0 Cont...		<ul style="list-style-type: none"> - CHC60308 Advanced Diploma of Community Sector Management - CHC40108 Certificate IV in Aged Care - CHC10108 Certificate I in Work Preparation (Community Services) • Allow a broader choice of electives: <ul style="list-style-type: none"> o Changes made to wording in packaging rules of all qualifications except the following: <ul style="list-style-type: none"> - CHC30708 Certificate III in Children’s Services - CHC40208 Certificate IV in Children’s Services (Outside Hours School Care) - CHC50908 Diploma of Children’s Services (Early Childhood Education Care) - CHC51008 Diploma of Children’s Services(Outside Hours School Care) - CHC60208 Advanced Diploma of Children’s Services - CHC30208 Certificate III in Aged Care - CHC60108 Advanced Diploma of Disability - CHC50208 Diploma of Community Services (Alcohol and other drugs) - CHC50308 Diploma of Community Services (Mental health) - CHC50408 Diploma of Community Services (Alcohol, other drugs and mental health) - CHC51708 Diploma of Counselling <p>ISC upgrade changes, including:</p> <ul style="list-style-type: none"> o Correction of typographical and simple errors o Embedding of skills for sustainability in units and across all qualifications as identified in audit report o Minor changes to skill sets o Additional electives listed in a range of qualifications <p>Updating of imported units across all qualifications including:</p> <ul style="list-style-type: none"> o New unit BSBFLM301C Contribute to team effectiveness in CHC30708 Certificate III in Children’s Services <p>Changes to units of competency to address stakeholder feedback:</p> <ul style="list-style-type: none"> • CHCOHS312A Follow safety procedures for direct care work <ul style="list-style-type: none"> o Revised wording in Essential Knowledge on relationship between OHS and sustainability • Minor change made to units below to include reference to personal safety of self and others – unit codes and names changed due to minor change in competency outcome <ul style="list-style-type: none"> o CHCEDS310A Support learning for students with disabilities changed to CHCEDS330A Support learning for students with disabilities in a classroom environment o CHCEDS311A Contribute to the safety and health of students changed to CHCEDS331A Contribute to the health and safety of students o CHCEDS315B Support learning for students with additional needs in the classroom changed to CHCEDS335A Support learning for students with additional needs in the classroom environment o CHCEDS414A Support students with autism spectrum disorder changed to CHCEDS434A Provide support to students with autism spectrum disorder o CHCEDS504A Support the development and implementation of responsible behaviour changed to CHCEDS514A Support learning and implementation of responsible behaviour <p>Changes to qualifications to address stakeholder feedback:</p> <ul style="list-style-type: none"> • CHC52208 Diploma of Community Services Coordination <ul style="list-style-type: none"> o Remove limit on number of units able to be imported as electives • CHC30208 Certificate III in Aged Care <ul style="list-style-type: none"> o Addition of occupational titles • CHC40108 Certificate IV in Aged Care <ul style="list-style-type: none"> o Addition of occupational titles • CHC52008 Diploma of Community Services (Case Management)

Version	Release Date	Modification History
3.0 Cont...		<p>o Addition of occupational titles</p> <p>New units in oral health care incorporated as electives in relevant qualifications, including:</p> <ul style="list-style-type: none"> o CHCOHC303A Use basic oral health screening tools o CHCOHC401A Inform and encourage clients and groups to understand and achieve good oral health o CHCOHC402A Support clients and groups to learn practical aspects of oral health care o CHCOHC404A Recognise and respond to signs and symptoms that may indicate oral health issues o CHCOHC406A Provide or assist with oral hygiene o CHCOHC407A Apply and manage use of basic oral health products <p>New units with literacy and numeracy focus incorporated as electives in relevant qualifications, including:</p> <ul style="list-style-type: none"> o CHCCS427A Facilitate adult learning and development o CHCLLN401A Support adult language and literacy learning and development o CHCLLN402A Support adult numeracy learning and development o CHCLLN403A Identify clients with language, literacy and numeracy needs and respond effectively <p>New unit in mental health for non mental health workers as elective in relevant qualifications, including:</p> <ul style="list-style-type: none"> o CHCMH411A Work with people with mental health issues <p>New skill sets incorporated including:</p> <ul style="list-style-type: none"> • Oral health care skill set – personal client support (community services) • Oral health care skill set – to work with Aboriginal and/or Torres Strait Islander people • Oral health care skill set – to work with aged care clients • Oral health care skill set – to work with children’s services • Oral health care skill set – to work with people with disability • Oral health information skill set <p>New skill sets primarily for voluntary workers not needing previous qualification</p> <ul style="list-style-type: none"> • Literacy and numeracy tutor skill set • Literacy tutor skill set • Numeracy tutor skill set • Oral health care skill set for carers and volunteer care workers
2.1	30 June 2010	<p>ISC-Upgrade changes to the following ‘high use’ qualifications to meet new NQC packaging rule requirements:</p> <ul style="list-style-type: none"> • CHC20108 Certificate II in Community Services • CHC30108 Certificate III in Community Services Work • CHC30308 Certificate III in Home and Community Care • CHC30408 Certificate III in Disability • CHC30708 Certificate III in Children’s Services • CHC40308 Certificate IV in Disability • CHC40408 Certificate IV in Alcohol and Other Drugs • CHC40508 Certificate IV in Mental Health • CHC40608 Certificate IV in Leisure and Health • CHC40708 Certificate IV in Community Services Work • CHC41508 Certificate IV in Child, Youth and Family Intervention (Child Protection) • CHC41808 Certificate IV in Youth Work • CHC41908 Certificate IV in Youth Justice • CHC50108 Diploma of Disability • CHC50608 Diploma of Community Services Work • CHC50908 Diploma of Children’s Services (Early childhood education and care) • CHC51408 Diploma of Youth Work <p>Changes to these qualifications include:</p> <ul style="list-style-type: none"> • Changes in terminology to ensure consistency throughout all Training Packages • Increasing flexibility by allowing broader choice of elective units

Version	Release Date	Modification History
2.0 2.0 Cont...	June 2010	<p>Addition of qualifications:</p> <ul style="list-style-type: none"> • CHC42810 Certificate IV in Community Services (Development and/or Humanitarian Assistance) • CHC52310 Diploma of Community Services (Development and/or Humanitarian Assistance) <p>Addition of units of competency</p> <ul style="list-style-type: none"> • CHCDHA401A Work effectively in the development and/or humanitarian assistance sector • CHCDHA402A Maintain well being in a field environment • CHCDHA403A Apply knowledge of humanitarian assistance project work • CHCDHA404A Develop and maintain positive relationships with key stakeholders • CHCDHA405A Apply knowledge of development program work • CHCDHA406A Secure development and/or humanitarian assistance funding • CHCDHA407A Address financial requirements of single donor in development and/or humanitarian assistance • CHCDHA408A Manage cash in development and/or humanitarian assistance contexts • CHCDHA409A Close out financial operations in development and/or humanitarian assistance contexts • CHCDHA410A Adapt and apply technical knowledge in a development context • CHCDHA411A Conduct a rapid assessment in a humanitarian assistance context • CHCDHA412A Use a capacity building approach in development work • CHCDHA413A Prepare transition plans in a development and/or humanitarian assistance context • CHCDHA501A Manage work in the development and/or humanitarian assistance sector • CHCDHA502A Manage humanitarian assistance operations • CHCDHA503A Design, monitor and evaluate development and/or humanitarian assistance programs • CHCDHA504A Manage complex funding arrangements in development and/or humanitarian assistance • CHCDHA505A Develop and manage implementation plans
1.1	Updated 22 January 2010	<p>Nominal hours error, amended the Purchasing Guide to reflect the hours listed in STARS:</p> <p>CHCCN301A Ensure children's health and safety (30 hours)</p>
1.0	2 February 2009	Initial release

Transition Arrangements

Registered Training Organisations (RTOs) are required to deliver Training Package qualifications within 12 months of the release date of the Training Package on to Training.gov.au (TGA).

Students currently enrolled in an existing version of the Training Package qualification should be permitted to complete the program they enrolled in initially, unless the move to the related qualification from a Training Package can be made without disadvantage to a student.

Nominal Hours

The Commonwealth Department of Employment, Education and Workplace Relations' definition of nominal hours states:

“The value assigned to a structured program of study that nominally represents the anticipated hours of supervised learning and/or training deemed necessary to conduct training/learning and assessment activities associated with the program of study”

Source: National Quality Council Training Package Glossary Version V2.1 17/03/2010

<http://www.deewr.gov.au/Skills/Overview/Policy/TPDH/Downloads/Documents/TrainingPackGlossary.pdf>

Nominal hours are identified for each Training Package qualification. Total nominal hours may vary within a qualification depending on the selection of elective units of competency.

In Western Australia, nominal hours are used as a mechanism for funding allocation.

Qualifications and Nominal Hours

The following table provides a summary of the qualifications and nominal hours in the CHC08 Community Services Training Package Version 4.0

National ID	Qualification Title	Nominal Hours	ERs
CHC10108	Certificate I in Work Preparation (Community services)	95	-
CHC10212	Certificate I in Active Volunteering	120	-
CHC20112	Certificate II in Community Services	280	-
CHC20212	Certificate II in Active Volunteering	160	-
CHC30112	Certificate III in Community Services Work	475	-
CHC30212	Certificate III in Aged Care	485	-
CHC30312	Certificate III in Home and Community Care	535	-
CHC30408	Certificate III in Disability	580	-
CHC30512	Certificate III in Social Housing	420	-
CHC30612	Certificate III in Active Volunteering	300	-
CHC30712	Certificate III in Children's Services	645	-
CHC30812	Certificate III in Education Support	410	-
CHC30912	Certificate III in Employment Services	460	-
CHC31008	Certificate III in Telephone Counselling Skills	405	-
CHC40108	Certificate IV in Aged Care	690	ERs
CHC40212	Certificate IV in Home and Community Care	750	ERs
CHC40312	Certificate IV in Disability	700	-
CHC40412	Certificate IV in Alcohol and Other Drugs Work	710	-
CHC40512	Certificate IV in Mental Health	720	-
CHC40608	Certificate IV in Leisure and Health	725	-
CHC40708	Certificate IV in Community Services Work	545	-
CHC40808	Certificate IV in Community Development	625	-
CHC40912	Certificate IV in Social Housing	700	ERs
CHC41012	Certificate IV in Community Services Advocacy	575	-
CHC41112	Certificate IV in Pastoral Care	520	-
CHC41212	Certificate IV in Children's Services (Outside school hours care)	750	-
CHC41308	Certificate IV in Children's Contact Services Work	680	-
CHC41412	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)	695	-
CHC41512	Certificate IV in Child, Youth and Family Intervention (Child protection)	670	-
CHC41612	Certificate IV in Child, Youth and Family Intervention (Family support)	590	-
CHC41712	Certificate IV in Education Support	510	ERs
CHC41812	Certificate IV in Youth Work	700	-
CHC41912	Certificate IV in Youth Justice	650	-
CHC42012	Certificate IV in Employment Services	470	-
CHC42112	Certificate IV in Career Development	770	-
CHC42212	Certificate IV in Telephone Counselling Skills	425	-
CHC42312	Certificate IV in Mediation	600	-
CHC42412	Certificate IV in Relationship Education	510	-
CHC42512	Certificate IV in Community Services (Information, advice and referral)	595	-
CHC42608	Certificate IV in Celebrancy	480	-
CHC42712	Certificate IV in Volunteer Program Coordination	350	ERs
CHC42812	Certificate IV in Community Services (Development and/or Humanitarian Assistance)	715	-
CHC42912	Certificate IV in Mental Health Peer Work	650	-
CHC50108	Diploma of Disability	870	ERs
CHC50212	Diploma of Community Services (Alcohol and other drugs)	850	ERs
CHC50312	Diploma of Community Services (Mental health)	740	ERs
CHC50412	Diploma of Community Services (Alcohol, other drugs and mental health)	945	ERs
CHC50512	Diploma of Leisure and Health	1430	ERs
CHC50612	Diploma of Community Services Work	980	ERs
CHC50708	Diploma of Community Development	860	ERs

National ID	Qualification Title	Nominal Hours	ERs
CHC50812	Diploma of Social Housing	965	ERs
CHC50908	Diploma of Children's Services (Early childhood education and care)	1035	ERs
CHC51008	Diploma of Children's Services (Outside school hours care)	930	ERs
CHC51108	Diploma of Children's Contact Services Work	835	ERs
CHC51208	Diploma of Child, Youth and Family Intervention	775	ERs
CHC51308	Diploma of Education Support	510	ERs
CHC51408	Diploma of Youth Work	690	ERs
CHC51508	Diploma of Youth Justice	540	ERs
CHC51612	Diploma of Employment Services	645	ERs
CHC51712	Diploma of Counselling	960	ERs
CHC51812	Diploma of Family Intake and Support Work	730	ERs
CHC51912	Diploma of Relationship Education	755	ERs
CHC52008	Diploma of Community Services (Case management)	830	ERs
CHC52108	Diploma of Community Services (Financial counselling)	840	ERs
CHC52212	Diploma of Community Services Coordination	625	
CHC52312	Diploma of Community Services (Development and/or Humanitarian Assistance)	725	
CHC60112	Advanced Diploma of Disability Work	1360	ERs
CHC60208	Advanced Diploma of Children's Services	690	ERs
CHC60312	Advanced Diploma of Community Sector Management	845	ERs
CHC70108	Graduate Certificate in Community Services Practice (Statutory child protection)	635	ERs
CHC70208	Graduate Certificate in Community Services Practice (Client assessment and case management)	610	ERs
CHC70308	Graduate Certificate in Career Development Practice	445	ERs
CHC80108	Graduate Diploma of Community Sector Management	700	ERs
CHC80208	Graduate Diploma of Relationship Counselling	410	ERs
CHC80308	Graduate Diploma of Family Dispute Resolution	455	ERs

Units of Competency and Nominal Hours

The following table provides a summary of the units of competency and nominal hours in version 4 of the CHC08 Community Services Training Package.

National ID	Unit Title	Nominal Hours
CHCAC316D	Provide food services	20
CHCAC317A	Support older people to maintain their independence	20
CHCAC318B	Work effectively with older people	50
CHCAC319A	Provide support to people living with dementia	40
CHCAC410B	Collect technical data to support client health care plan	25
CHCAC412B	Provide services to older people with complex needs	55
CHCAC416A	Facilitate support responsive to the specific nature of dementia	60
CHCAC417A	Implement interventions with older people at risk of falls	40
CHCAC507E	Plan and monitor service delivery plans	60
CHCAD401D	Advocate for clients	30
CHCAD402D	Support the interests, rights and needs of clients within duty of care requirements	55
CHCAD504B	Provide advocacy and representation services	45
CHCAD505A	Represent clients in court	15
CHCAD506A	Represent the organisation in a court or tribunal	15
CHCAD603B	Provide systems advocacy services	75
CHCADMIN201D	Undertake basic administrative duties	10
CHCADMIN302D	Provide administrative support	20
CHCADMIN305F	Work within the administration protocols of the organisation	30
CHCADMIN403D	Undertake administrative work	30
CHCADMIN508B	Manage limited budgets and financial accountabilities	60
CHCADMIN604B	Manage the finances, accounts and resources of an organisation	95
CHCAL307A	Comply with family day care administration requirements	20
CHCAL523D	Manage home based care administration requirements	40
CHCAOD201D	Prepare for alcohol and other drugs work	30
CHCAOD402B	Work effectively in the alcohol and other drugs sector	55
CHCAOD406E	Work with clients who are intoxicated	45
CHCAOD407E	Provide needle and syringe services	10
CHCAOD408B	Assess needs of clients with alcohol and/or other drugs issues	70
CHCAOD409E	Provide alcohol and/or other drug withdrawal services	55
CHCAOD411A	Provide interventions for people with alcohol and other drug issues	60
CHCAOD510B	Work effectively with clients with complex alcohol and/or other drugs issues	60
CHCAOD511C	Provide advanced interventions to meet the needs of clients with alcohol and/or other drug issues	60
CHCAOD512B	Develop and implement a behaviour response plan	40
CHCAOD513A	Provide relapse prevention strategies	40
CHCCAR501C	Conduct career guidance interview	70
CHCCD307D	Support community resources	25
CHCCD401E	Support community participation	35
CHCCD402B	Develop and provide community education projects	35
CHCCD404E	Develop and implement community programs	55
CHCCD412B	Work within a community development framework	50
CHCCD413E	Work within specific communities	45
CHCCD420B	Work to empower Aboriginal and/or Torres Strait Islander communities	30
CHCCD505E	Develop community resources	30
CHCCD508D	Support community action	30
CHCCD509C	Support community leadership	30
CHCCD514B	Implement community development strategies	55
CHCCD515B	Communicate effectively within a community development context	75
CHCCD516B	Work within organisation and government structures to enable community development outcomes	95

National ID	Unit Title	Nominal Hours
CHCCD606C	Establish and develop community organisations	55
CHCCD615A	Develop and implement community development strategies	55
CHCCD618B	Facilitate the development of community capacity to manage place	65
CHCCD619B	Establish and maintain community, government and business partnerships	60
CHCCD620B	Develop and implement a community renewal plan	65
CHCCDP401B	Deliver services consistent with a career development framework	70
CHCCDP402B	Assist clients to plan and access career pathways	90
CHCCDP403B	Analyse and apply education and training information	30
CHCCDP501B	Liaise with employers to promote flexible work arrangements	50
CHCCDP701A	Manage quality in career development practice	70
CHCCED311A	Provide sexual and reproductive health information to clients	40
CHCCED511A	Develop, implement and review sexual and reproductive health education programs	50
CHCCEL401C	Work effectively in a celebrancy role	30
CHCCEL402A	Establish and maintain knowledge of legal responsibilities of a marriage celebrant	40
CHCCEL403A	Develop an effective relationship with a marrying couple	30
CHCCEL404A	Plan a marriage ceremony in line with legal requirements	40
CHCCEL405A	Conduct and review a marriage ceremony in line with legal requirements	30
CHCCEL406A	Identify and address client needs in a celebrancy role	25
CHCCH225A	Prepare to work in social housing	30
CHCCH301C	Work effectively in social housing	35
CHCCH317A	Respond to property maintenance enquiries	25
CHCCH410B	Manage and maintain tenancy agreements and services	60
CHCCH411A	Manage housing application processes	15
CHCCH412C	Manage housing allocations	35
CHCCH413A	Manage tenancy rent, charges and rental arrears	45
CHCCH414C	Manage rental assistance process	25
CHCCH416C	Manage vacant properties	20
CHCCH419C	Manage property maintenance implementation	30
CHCCH422B	Manage a formal service level support agreement	40
CHCCH423B	Provide advice to tenants and clients	50
CHCCH424B	Manage leasehold properties	40
CHCCH426B	Support client participation in the organisation	30
CHCCH427B	Work effectively with people experiencing or at risk of homelessness	80
CHCCH428A	Work effectively within the Australian housing system	40
CHCCH518B	Manage property maintenance planning	40
CHCCH521B	Develop social housing enterprise opportunities	50
CHCCH522B	Undertake outreach work	60
CHCCH620D	Acquire properties by purchase or transfer	35
CHCCH621A	Evaluate social housing organisation against registration standards	40
CHCCHILD301B	Support behaviour of children and young people	40
CHCCHILD401B	Identify and respond to children and young people at risk	30
CHCCHILD403B	Promote the safety, well being and welfare of children, young people and their families	20
CHCCHILD404B	Support the rights and safety of children and young people	25
CHCCHILD504C	Assess risk of harm to children and young people	50
CHCCHILD505B	Work effectively in child protection and out of home care for children and young people	50
CHCCM401D	Undertake case management	30
CHCCM402E	Establish and monitor a case plan	55
CHCCM404A	Undertake case management for clients with complex needs	60
CHCCM501A	Coordinate complex case requirements	50
CHCCM503C	Develop, facilitate and monitor all aspects of case management	75
CHCCM504D	Promote high quality case management	85
CHCCM506C	Undertake case management in a child protection framework	50
CHCCM605C	Develop practice standards	85

National ID	Unit Title	Nominal Hours
CHCCM701B	Undertake advanced client assessments	60
CHCCM702B	Implement goal directed care planning	60
CHCCM703A	Apply effective case management practice	60
CHCCM705C	Work effectively with carers and families in complex situations	60
CHCCN301C	Ensure children's health and safety	30
CHCCN302A	Provide care for children	60
CHCCN303A	Contribute to provision of nutritionally balanced food in a safe and hygienic manner	25
CHCCN305B	Provide care for babies	60
CHCCN511B	Establish and maintain a safe and healthy environment for children	40
CHCCN520C	Advocate for the rights and needs of children and young people	20
CHCCOM201C	Communicate with people accessing the services of the organisation	15
CHCCOM302D	Communicate appropriately with clients and colleagues	45
CHCCOM403A	Use targeted communication skills to build relationships	45
CHCCOM504B	Develop, implement and promote effective workplace communication	45
CHCCONS401C	Facilitate changeover	60
CHCCONS402C	Facilitate and monitor contact	70
CHCCONS403C	Support families to develop relationships	75
CHCCONS504C	Assist families to self manage contact	60
CHCCS200D	Deliver service to clients	15
CHCCS211B	Prepare for work in the community sector	30
CHCCS305C	Assist clients with medication	25
CHCCS308B	Provide first point of contact	30
CHCCS310A	Support inclusive practice in the workplace	20
CHCCS311D	Deliver and monitor services to clients	55
CHCCS312A	Use electronic learning materials	15
CHCCS314B	Deliver services to meet personal needs of clients	30
CHCCS400C	Work within a relevant legal and ethical framework	50
CHCCS401C	Facilitate responsible behaviour	35
CHCCS403C	Provide brief intervention	45
CHCCS404B	Facilitate family intervention strategies	45
CHCCS405C	Identify and address specific client needs	30
CHCCS407C	Operate referral procedures	20
CHCCS408B	Establish and monitor participation plans	50
CHCCS410A	Facilitate client participation in the organisation and its management	40
CHCCS411C	Work effectively in the community sector	50
CHCCS412E	Deliver and develop client services	20
CHCCS413B	Support individuals with autism spectrum disorder	50
CHCCS414A	Provide education and support on parenting, health and well being	55
CHCCS416B	Assess and provide services for clients with complex needs	55
CHCCS417B	Provide support and care relating to suicide bereavement	40
CHCCS419C	Provide support services to clients	50
CHCCS421B	Undertake community sector work within own community	40
CHCCS422B	Respond holistically to client issues and refer appropriately	60
CHCCS424B	Administer and monitor medications	45
CHCCS425B	Support health professional	45
CHCCS426B	Provide support and care relating to loss and grief	40
CHCCS427B	Facilitate adult learning and development	35
CHCCS500B	Conduct complex assessment and referral	60
CHCCS502C	Maintain legal and ethical work practices	70
CHCCS503B	Develop, implement and review services and programs to meet client needs	40
CHCCS504B	Provide services to clients with complex needs	55
CHCCS505B	Provide supervision support to community sector workers	40
CHCCS506A	Promote and respond to workplace diversity	40
CHCCS512C	Develop a service delivery strategy	55
CHCCS513C	Maintain an effective community sector work environment	40

National ID	Unit Title	Nominal Hours
CHCCS514B	Recognise and respond to individuals at risk	40
CHCCS521B	Assess and respond to individuals at risk of suicide	80
CHCCS522B	Address complex legal and ethical issues in professional practice	70
CHCCS601C	Work with clients with unique needs	70
CHCCS604B	Manage the delivery of quality services to clients	85
CHCCS607E	Coordinate in-service assessment and response to address client needs	50
CHCCS805B	Undertake professional reflection	60
CHCCSL501A	Work within a structured counselling framework	50
CHCCSL502A	Apply specialist interpersonal and counselling interview skills	60
CHCCSL503B	Facilitate the counselling relationship	80
CHCCSL504A	Apply personality and development theories	50
CHCCSL505A	Apply learning theories in counselling	50
CHCCSL506A	Apply counselling therapies to address a range of client issues	50
CHCCSL507B	Support clients in decision-making processes	50
CHCCSL508B	Apply legal and ethical responsibilities in counselling practice	60
CHCCSL509A	Reflect and improve upon counselling skills	60
CHCCSL510A	Work effectively with relationship issues	50
CHCCSL511A	Provide interventions to address family issues	50
CHCCSL512A	Determine suitability of client for counselling services	65
CHCCSL513A	Apply somatic distress reduction techniques	60
CHCCW301C	Operate under a case work framework	30
CHCCW402C	Implement a case work strategy	45
CHCCW503A	Work intensively with clients	75
CHCCW604B	Design and supervise family intervention strategies	75
CHCDFV301A	Recognise and respond appropriately to domestic and family violence	45
CHCDFV402C	Manage own professional development in responding to domestic and family violence	30
CHCDFV403C	Provide crisis intervention and support to those experiencing domestic and family violence	45
CHCDFV404C	Promote community awareness of domestic and family violence	30
CHCDFV406C	Provide domestic and family violence support in Aboriginal and Torres Strait Islander communities	50
CHCDFV407C	Provide domestic and family violence support in non-English speaking background communities	55
CHCDFV408C	Provide support to children affected by domestic and family violence	55
CHCDFV505C	Counsel clients affected by domestic and family violence	60
CHCDFV509D	Work with users of violence to effect change	60
CHCDFV510D	Facilitate workplace debriefing and support processes	40
CHCDFV811C	Respond to domestic and family violence in family work	50
CHCDFV812B	Assist users of domestic and family violence to accept responsibility for their behaviour	40
CHCDFV813B	Promote accountability of users of domestic and family violence and abuse	40
CHCDFV814B	Establish change promoting relationship with users of domestic and family violence and abuse	30
CHCDFV815B	Establish and maintain the safety of people who have experienced domestic and family violence	40
CHCDFV816B	Undertake safety planning with people who have been subjected to domestic and family violence	30
CHCDFV817B	Manage domestic and family violence and abuse screening and risk assessment processes	60
CHCDFV818C	Provide programs for people who have been subject to domestic and family violence	50
CHCDHA401B	Work effectively in the development and/or humanitarian assistance sector	55
CHCDHA402B	Maintain well being in a field environment	50
CHCDHA403B	Apply knowledge of humanitarian assistance project work	45
CHCDHA404A	Develop and maintain positive relationships with key stakeholders	50
CHCDHA405B	Apply knowledge of development program work	50

National ID	Unit Title	Nominal Hours
CHCDHA406A	Secure development and/or humanitarian assistance funding	30
CHCDHA407A	Address financial requirements of single donor in development and/or humanitarian assistance	30
CHCDHA408A	Manage cash in development and/or humanitarian assistance contexts	30
CHCDHA409A	Close out financial operations in development and/or humanitarian assistance contexts	30
CHCDHA410B	Adapt and apply technical knowledge in a development context	50
CHCDHA411A	Conduct a rapid assessment in a humanitarian assistance context	55
CHCDHA412B	Use a capacity building approach in development work	55
CHCDHA413A	Prepare transition plans in a development and/or humanitarian assistance context	45
CHCDHA501B	Manage work in the development and/or humanitarian assistance sector	60
CHCDHA502B	Manage humanitarian assistance operations	60
CHCDHA503A	Design, monitor and evaluate development and/or humanitarian assistance programs	70
CHCDHA504A	Manage complex funding arrangements in development and/or humanitarian assistance	55
CHCDHA505B	Develop and manage implementation plans	60
CHCDIS220B	Prepare for disability work	25
CHCDIS301C	Work effectively with people with a disability	85
CHCDIS302A	Maintain an environment to empower people with disabilities	55
CHCDIS313A	Support people with disabilities who are ageing	30
CHCDIS322A	Support community participation and inclusion	55
CHCDIS323A	Contribute to skill development and maintenance	40
CHCDIS400C	Provide care and support	10
CHCDIS404C	Design procedures for support	30
CHCDIS405A	Facilitate skills development and maintenance	40
CHCDIS408D	Support people with disabilities as workers	45
CHCDIS409B	Provide services to people with disabilities with complex needs	45
CHCDIS410A	Facilitate community participation and inclusion	40
CHCDIS411A	Communicate using augmentative and alternative communication strategies	50
CHCDIS507C	Design and adapt surroundings to group requirements	30
CHCDIS509E	Maximise participation in work by people with disabilities	45
CHCDIS511A	Coordinate services for people with disabilities	65
CHCDISP801B	Facilitate dispute resolution in the family law context	40
CHCDISP802B	Implement family dispute resolution strategies	40
CHCDISP803B	Facilitate dispute resolution in an impartial manner and adhere to ethical standards	20
CHCDISP804B	Create an environment that supports the safety of vulnerable parties in dispute resolution	40
CHCEDS301B	Comply with legislative, policy and industrial requirements in the education environment	20
CHCEDS302A	Facilitate implementation of planned educational programs	40
CHCEDS303A	Contribute to student education in all developmental domains	40
CHCEDS304A	Contribute to organisation and management of classroom or centre	30
CHCEDS305A	Support the development of reading skills	40
CHCEDS306A	Support the development of writing skills	40
CHCEDS307A	Support the development of numeracy skills	40
CHCEDS308A	Support the development of oral language skills	30
CHCEDS312A	Work with diversity in the education environment	20
CHCEDS313B	Communicate with students	25
CHCEDS314B	Work effectively in an education team	30
CHCEDS316B	Comply with school administrative requirements	20
CHCEDS317B	Communicate with parents, students and colleagues in Aboriginal or Torres Strait Islander language	30
CHCEDS318B	Work effectively as an Aboriginal or Torres Strait Islander education worker	40

National ID	Unit Title	Nominal Hours
CHCEDS319A	Search and assess online information	20
CHCEDS320B	Set up and sustain individual and small group learning areas	30
CHCEDS321B	Use an e-learning management system	20
CHCEDS322A	Support students with English as a second language	25
CHCEDS323A	Support development of student research skills	25
CHCEDS330B	Support learning for students with disabilities in a classroom environment	25
CHCEDS331B	Contribute to the health and safety of students	30
CHCEDS335A	Support students with additional needs in the classroom environment	25
CHCEDS403B	Promote and implement Aboriginal and/or Torres Strait Islander language and culture programs	40
CHCEDS404A	Liaise with Aboriginal or Torres Strait Islander community re education program	50
CHCEDS407A	Collect and analyse information to inform work strategies	35
CHCEDS408A	Support students' mathematics learning for numeracy	40
CHCEDS409A	Support students' literacy learning	30
CHCEDS410A	Assist in facilitation of student learning	30
CHCEDS411B	Use high-level communication skills in the education workplace	40
CHCEDS412B	Contribute to continuous improvement processes within the education environment	30
CHCEDS413A	Support students with learning difficulties and learning disabilities	45
CHCEDS415A	Supervise students outside the classroom	30
CHCEDS416B	Use educational strategies to support Aboriginal and/or Torres Strait Islander education	45
CHCEDS417A	Facilitate learning for students with disabilities	40
CHCEDS418B	Deliver elements of teaching and learning programs	50
CHCEDS419B	Support flexible learning in an education environment	40
CHCEDS421A	Provide support to students with hearing disabilities	40
CHCEDS422A	Promote hearing health and learning	30
CHCEDS423A	Assist in production of language resources	30
CHCEDS424B	Facilitate learning for students with intellectual disabilities	40
CHCEDS425A	Facilitate learning for students with speech/language disabilities	40
CHCEDS426A	Facilitate learning for students with vision impairment	40
CHCEDS427A	Facilitate learning for students with physical disabilities	40
CHCEDS428A	Assist teacher to develop Aboriginal and/or Torres Strait Islander language and culture lessons	30
CHCEDS429B	Coordinate e-learning programs	40
CHCEDS434A	Provide support students with autism spectrum disorder	45
CHCEDS501A	Identify and respond to student development needs	40
CHCEDS502B	Foster and support an effective learning environment	55
CHCEDS503A	Support the development of literacy skills	50
CHCEDS505A	Work effectively with Aboriginal and/or Torres Strait Islander students	50
CHCEDS506A	Assist in implementing education plans for students with disabilities	30
CHCEDS507A	Research an education issue	70
CHCEDS508B	Assist in leading a small team in an education environment	40
CHCEDS509A	Support students with multiple disabilities	50
CHCEDS514B	Support learning and implementation of responsible behaviour	50
CHCER301B	Deliver emergency relief services	40
CHCES303C	Use labour market information	25
CHCES304B	Deliver recruitment services	30
CHCES305B	Monitor Australian Apprenticeships arrangements	25
CHCES311B	Work effectively in employment services	45
CHCES312A	Deliver contracted employment services	20
CHCES402C	Deliver Australian Apprenticeships services	25
CHCES404B	Promote clients to employers	40
CHCES411A	Collect, analyse and apply labour market information	25
CHCES413A	Develop and monitor employment plans with clients	40
CHCES415A	Monitor and improve contracted employment services	25
CHCES416A	Plan and provide job search support	40

National ID	Unit Title	Nominal Hours
CHCES502C	Research and report on labour market information	25
CHCES511B	Manage contracted employment services	40
CHCFAM406B	Engage and resource clients to improve their interpersonal relationships	30
CHCFAM407B	Work effectively in relationship work	20
CHCFAM408B	Undertake relationship and family work in the context of the agency and sector	30
CHCFAM409B	Work with men	30
CHCFAM411B	Engage fathers into family based programs	40
CHCFAM412B	Work with women	40
CHCFAM413B	Facilitate couple processes within group work	50
CHCFAM414B	Use tools for exploring relationships	50
CHCFAM416B	Implement harm reduction strategies	20
CHCFAM417B	Identify and use strengths based practice	40
CHCFAM421B	Work with parents of very young children	50
CHCFAM503B	Work with a child focused approach	40
CHCFAM504C	Respond to and contain critical incidents	50
CHCFAM505B	Operate in a family law environment	75
CHCFAM510B	Work with separated fathers	30
CHCFAM515B	Work holistically with families	30
CHCFAM518B	Work with involuntary and mandated clients	60
CHCFAM519B	Prepare client court reports	50
CHCFAM520B	Use strengths based practice in supervision	30
CHCFAM522B	Assist clients to develop emotional regulation	30
CHCFAM523B	Manage training and development activities for relationship practitioners	30
CHCFAM801B	Develop an understanding of child inclusive practice	30
CHCFAM802B	Work within a child inclusive framework	40
CHCFAM806B	Assist clients to develop parenting arrangements	60
CHCFC301A	Support the development of children	50
CHCFC502A	Foster physical development in early childhood	40
CHCFC503A	Foster social development in early childhood	60
CHCFC504A	Support emotional and psychological development in early childhood	40
CHCFC505A	Foster cognitive development in early childhood	80
CHCFC506A	Foster children's language and communication development	80
CHCFC507A	Use music to enhance children's experience and development	50
CHCFC508A	Foster children's aesthetic and creative development	60
CHCFC512A	Foster physical development in middle childhood	40
CHCFC513A	Foster social development in middle childhood	80
CHCFC514A	Support emotional and psychological development in middle childhood	45
CHCFC515A	Foster cognitive development in middle childhood	80
CHCFC520C	Promote ethical understanding of children	20
CHCFCS801B	Apply theory and practice of counselling approaches	50
CHCFCS802B	Provide relationship counselling	50
CHCFCS803B	Provide grief and loss counselling	40
CHCFCS804B	Provide counselling to children and young people	40
CHCFCS805B	Provide group counselling	40
CHCFCS806C	Work within a clinical supervision framework	30
CHCFIN501A	Identify and apply technical information to assist clients with financial issues	45
CHCFIN501A	Identify and apply technical information to assist clients with financial issues	45
CHCFIN502A	Facilitate the financial counselling process	40
CHCFIN503A	Develop and use financial counselling tools and techniques	50
CHCFIN504B	Work effectively in rural financial counselling	40
CHCFLE301A	Work with clients needing financial literacy education	40
CHCFLE302A	Educate clients in fundamental financial literacy skills	40
CHCFLE303A	Educate clients to understand debt and consumer credit	40
CHCFOS401A	Provide foster care as part of a team	55
CHCFOS402A	Promote positive development of children and young people in out of home care	40

National ID	Unit Title	Nominal Hours
CHCGMB501A	Work effectively in the problem gambling sector	40
CHCGMB502A	Assess the needs of clients with problem gambling issues	50
CHCGMB503A	Provide counselling for clients with problem gambling issues	65
CHCGROUP201C	Support the activities of existing groups	10
CHCGROUP302D	Support group activities	30
CHCGROUP403D	Plan and conduct group activities	45
CHCGROUP408B	Facilitate and review a psycho-educational group	40
CHCGROUP410B	Deliver a structured program	40
CHCGROUP504B	Assess group members and their social systems	30
CHCGROUP509B	Manage disclosures and disruptions in groups	30
CHCGROUP805B	Support change in the social systems of group members	20
CHCGROUP806B	Plan group interventions	20
CHCGROUP807B	Implement group interventions	20
CHCHC311C	Work effectively in a home and community care environment	40
CHCHC401C	Coordinate and monitor home based support	30
CHCIC201B	Communicate with children	15
CHCIC301E	Interact effectively with children	60
CHCIC302A	Support Aboriginal and/or Torres Strait Islander families to participate in children's services	40
CHCIC303B	Work within a regulatory framework specific to children's services	25
CHCIC501B	Manage children's services workplace practice to address regulations and quality assurance	60
CHCIC510A	Establish and implement plans for developing cooperative behaviour	40
CHCIC511A	Implement and promote inclusive policies and practices in children's services	40
CHCIC512A	Plan and implement inclusion of children with additional needs	40
CHCIC620C	Manage complex behavioural situations	35
CHCICS301B	Provide support to meet personal care needs	35
CHCICS302B	Participate in the implementation of individualised plans	20
CHCICS303A	Support individual health and emotional well being	40
CHCICS304B	Work effectively with carers	30
CHCICS305B	Provide behaviour support in the context of individualised plans	35
CHCICS306B	Provide basic foot skin and nail care	20
CHCICS401B	Facilitate support for personal care needs	60
CHCICS402B	Facilitate individualised plans	40
CHCICS403A	Conduct individual assessment	50
CHCICS404B	Plan and provide advanced behaviour support	40
CHCICS405B	Facilitate groups for individual outcomes	40
CHCICS406B	Support client self management	40
CHCICS407B	Support positive lifestyle	30
CHCICS408B	Provide support to people with chronic disease	40
CHCICS409A	Recognise and respond to suspected abuse of vulnerable people	50
CHCICS410A	Support relationships with families, carers and friends	40
CHCINF302D	Maintain the organisation's information systems	20
CHCINF303B	Contribute to information requirements in the community sector	30
CHCINF403E	Coordinate information systems	55
CHCINF407D	Meet information needs of the community	30
CHCINF408C	Comply with information requirements of the aged care and community care sectors	25
CHCINF505D	Meet statutory and organisation information requirements	85
CHCINF604D	Manage the organisation's information systems	70
CHCINF606D	Manage information strategically	75
CHCLD315A	Recognise stages of lifespan development	30
CHCLD415A	Confirm client developmental status	50
CHCLD514B	Analyse impacts of sociological factors on clients in community work and services	70
CHCLD515A	Analyse client information for service planning and delivery	50
CHCLEG411A	Use relevant legislation in response to client needs	40

National ID	Unit Title	Nominal Hours
CHCLLN401A	Support adult language and literacy learning and development	35
CHCLLN402A	Support adult numeracy learning and development	35
CHCLLN403A	Identify clients with language, literacy and numeracy needs and respond effectively	35
CHCMED411A	Conduct a sound assessment of a dispute in preparation for mediation	45
CHCMED412B	Gather and clarify information for the mediation process	30
CHCMED413B	Manage communication processes to define the dispute	30
CHCMED414A	Facilitate mediation processes	45
CHCMED415A	Facilitate interaction between parties in mediation	30
CHCMED416C	Consolidate and conclude the mediation process	30
CHCMED417B	Reflect and improve upon professional mediation practice	30
CHCMED418C	Identify the need for alternative dispute resolution	35
CHCMED419C	Facilitate alternative dispute resolution processes	40
CHCMGT601B	Contribute to effective governance in the community sector	30
CHCMGT801B	Manage a complex community sector organisation	80
CHCMGT802B	Manage policy development	80
CHCMGT803B	Provide strategic leadership	80
CHCMH301C	Work effectively in mental health	50
CHCMH401A	Work effectively in mental health settings	45
CHCMH402B	Apply understanding of mental health issues and recovery processes	45
CHCMH403A	Establish and maintain communication and relationships to support the recovery process	30
CHCMH404B	Conduct assessment and planning as part of the recovery process	40
CHCMH405A	Work collaboratively to support recovery process	30
CHCMH408C	Provide interventions to meet the needs of consumers with mental health and AOD issues	80
CHCMH409A	Facilitate consumer, family and carer participation in the recovery process	40
CHCMH411A	Work with people with mental health issues	50
CHCMH501A	Provide advanced supports to facilitate recovery	40
CHCMH502A	Provide supports for children at risk of mental health problems	50
CHCMH503A	Provide forensic mental health services	70
CHCMH504E	Provide a range of services to people with mental health issues	95
CHCNAN301B	Attend to daily functions in home based child care	20
CHCNET301D	Participate in networks	20
CHCNET402B	Establish and maintain effective networks	20
CHCNET404B	Facilitate links with other services	55
CHCNET501C	Work effectively with other services and networks	40
CHCNET503D	Develop new networks	55
CHCOHC303B	Use basic oral health screening tools	30
CHCOHC401A	Inform and encourage clients and groups to understand and achieve good oral health	40
CHCOHC402A	Support clients and groups to learn practical aspects of oral health care	30
CHCOHC404A	Recognise and respond to signs and symptoms that may indicate oral health issues	30
CHCOHC406B	Provide or assist with oral hygiene	40
CHCOHC407B	Apply and manage use of basic oral health products	30
CHCORG201C	Follow policies, procedures and programs of the organisation	10
CHCORG202C	Work with others	20
CHCORG303C	Participate effectively in the work environment	35
CHCORG322B	Contribute to implementation of service delivery strategy	10
CHCORG405E	Maintain an effective work environment	40
CHCORG406C	Supervise work	40
CHCORG423C	Maintain quality service delivery	55
CHCORG428A	Reflect on and improve own professional practice	40
CHCORG501B	Facilitate workplace change and innovation	50
CHCORG502B	Work autonomously	40
CHCORG506E	Coordinate the work environment	95

National ID	Unit Title	Nominal Hours
CHCORG525D	Recruit and coordinate volunteers	25
CHCORG529B	Provide coaching and motivation	50
CHCORG605B	Manage human resources in a community sector organisation	60
CHCORG607D	Manage workplace issues	35
CHCORG608E	Establish and manage new programs or services	75
CHCORG609D	Manage projects and strategies	85
CHCORG610B	Manage change in a community sector organisation	95
CHCORG611C	Lead and develop others in a community sector workplace	85
CHCORG612D	Review organisation's effectiveness	95
CHCORG613D	Manage organisation's strategic and business planning	85
CHCORG614C	Manage a community sector organisation	95
CHCORG615D	Promote the organisation	95
CHCORG616C	Manage training	70
CHCORG619D	Manage quality of organisation's service delivery outcomes	85
CHCORG620D	Promote and represent the service	85
CHCORG621D	Act as a resource to other services	85
CHCORG624E	Provide leadership in community services delivery	35
CHCORG626B	Manage a service level agreement	40
CHCORG627B	Provide mentoring support to colleagues	40
CHCORG701C	Provide leadership as a practitioner in community services	75
CHCOSH401A	Support children to participate in outside school hours care	40
CHCOSH402B	Develop and implement activities in outside school hours care	60
CHCOSH402B	Develop and implement activities in outside school hours care	60
CHCOSH403A	Work effectively with children in outside school hours care	55
CHCOSH403B	Work effectively with children in outside school hours care	55
CHCPA301B	Deliver care services using a palliative approach	45
CHCPA402B	Plan for and provide care services using a palliative approach	55
CHCPAS401B	Undertake pastoral care work	30
CHCPOL301B	Participate in policy development	15
CHCPOL402C	Contribute to policy development	30
CHCPOL403C	Undertake research activities	30
CHCPOL404A	Undertake policy review	20
CHCPOL501A	Access evidence and apply in practice	40
CHCPOL504B	Develop and implement policy	75
CHCPOL505B	Manage research activities	65
CHCPOL606B	Coordinate policy development	80
CHCPOL701B	Use research evidence to advance policy and practice	70
CHCPR301C	Provide experiences to support children's play and learning	45
CHCPR302A	Support sustainable practice	30
CHCPR303D	Develop understanding of children's interests and developmental needs	20
CHCPR502E	Organise experiences to facilitate and enhance children's development	80
CHCPR509A	Gather, interpret and use information about children	70
CHCPR510B	Design, implement and evaluate programs and care routines for children	90
CHCPR515A	Develop and implement a program to support sustainable practice	45
CHCPR613C	Facilitate the development of programs for children with additional needs	20
CHCPR614D	Observe children and interpret observations	35
CHCPROM401C	Share health information	40
CHCPROM502B	Implement health promotion and community intervention	30
CHCPROM503A	Provide community focused promotion and prevention strategies	45
CHCPROT401C	Act as a witness	30
CHCPROT404D	Prepare information for justice processes	60
CHCPROT405E	Provide supervision in the community	45
CHCPROT406C	Facilitate court orders	30
CHCPROT407E	Provide supervision in a secure system	45
CHCPROT409E	Provide primary residential care	50
CHCPROT411C	Provide for care and protection of clients in specific need	45
CHCPROT422B	Undertake child protection work within an Aboriginal and/or Torres Strait	50

National ID	Unit Title	Nominal Hours
	Islander framework	
CHCPROT423B	Support transition from care	40
CHCPROT424A	Develop a child protection practice framework	50
CHCPROT429A	Work collaboratively to maintain a child safe environment	40
CHCPROT430A	Develop and implement a multi-agency investigation and child risk assessment strategy	60
CHCPROT502E	Undertake and implement planning with at-risk children and young people and their families	45
CHCPROT510E	Support the progress and development of young people	70
CHCPROT512C	Coordinate work integrating statutory requirements and responsibilities	65
CHCPROT526B	Work in a child protection environment	55
CHCPROT531A	Interview children for investigation of child protection concerns	50
CHCPROT532A	Interact with the legal system to protect children	65
CHCPROT533A	Work with children and young people with complex trauma and attachment issues and needs	75
CHCPROT603B	Plan and manage provision of out of home care	45
CHCPROT701A	Conduct complex child protection risk assessment	70
CHCPROT702A	Apply for and implement child protection orders	70
CHCPROT703B	Facilitate incident prevention strategies in child protection work	70
CHCPW401A	Apply peer work practices in the mental health sector	35
CHCPW402A	Contribute to continuous improvement of services for consumers and carers	40
CHCPW403A	Apply lived experience in mental health peer work	40
CHCPW404A	Work effectively in trauma informed care	40
CHCPW405A	Promote and facilitate self advocacy	50
CHCPW406A	Work effectively in consumer mental health peer work	50
CHCPW407A	Support self-directed physical health and wellbeing	30
CHCPW408A	Work effectively in carer mental health peer work	40
CHCPW601A	Establish and maintain mental health peer work	45
CHCQM501B	Facilitate an accreditation process	50
CHCRCP401A	Use telephone communication skill to assess caller's needs	50
CHCRCP402A	Conduct assessment of carer's needs	50
CHCRCP403A	Support carers to access information and services	40
CHCRF301E	Work effectively with families to care for the child	25
CHCRF402B	Provide intervention support to children and families	45
CHCRF511A	Work in partnership with families to provide appropriate care for children	30
CHCRF621C	Promote equity in access to the service	40
CHCRF622C	Plan child care provision with families	35
CHCRF623C	Respond to problems and complaints about the service	40
CHCRF624C	Support parents in their parenting role	35
CHCRH401C	Work effectively in the leisure and health industry	45
CHCRH402B	Undertake leisure and health programming	55
CHCRH404B	Plan, implement and monitor leisure and health programs	55
CHCRH405B	Plan leisure and health programs for clients with complex needs	40
CHCRH406A	Apply knowledge of human behaviour in leisure activity programs	50
CHCRH407A	Apply sociological concepts to leisure and health	55
CHCRH503B	Develop leisure and health programs for people with special needs	50
CHCRH504B	Coordinate planning, implementation and monitoring of leisure and health programs	95
CHCRH505C	Conduct a program for children and young people with special needs	40
CHCRH506A	Provide leisure education	70
CHCRH507A	Apply concepts of human psychology to facilitate involvement in leisure programs	75
CHCSD512C	Act as a resource to workers	35
CHCSD611C	Facilitate the inclusion of children with additional needs	40
CHCSW401A	Work effectively with forced migrants	50
CHCSW402B	Undertake bicultural work with forced migrants in Australia	50
CHCTC301C	Deliver a service consistent with the organisation's mission and values	40

National ID	Unit Title	Nominal Hours
CHCTC302B	Provide client-centred telephone counselling	45
CHCTC403B	Provide telephone counselling in crisis situations	50
CHCTC404B	Provide competent suicide intervention in a telephone counselling context	50
CHCVOL201B	Be an effective volunteer	20
CHCWHS312A	Follow WHS safety procedures for direct care work	25
CHCYJ401B	Work in the youth justice environment	40
CHCYJ402A	Support Aboriginal and/or Torres Strait Islander young people in youth justice system	40
CHCYJ403B	Prepare young people for reintegration	40
CHCYJ501A	Develop and support a youth justice team	60
CHCYJ502A	Respond to needs of youth justice clients	40
CHCYTH301E	Work effectively with young people	55
CHCYTH401B	Engage respectfully with young people	30
CHCYTH402C	Work effectively with young people in the youth work context	60
CHCYTH403C	Support young people to create opportunities in their lives	35
CHCYTH404E	Support young people in crisis	40
CHCYTH407E	Respond to critical situations	60
CHCYTH501A	Develop and implement procedures to enable young people to address their needs	45
CHCYTH502A	Work with young people to establish support networks	40
CHCYTH503A	Undertake youth work in specific communities	50
CHCYTH504A	Support young people to take collective action	50
CHCYTH505E	Support youth programs	60
CHCYTH506B	Provide services for young people appropriate to their needs and circumstances	50
CHCYTH511B	Work effectively with young people and their families	40
CHCYTH608D	Manage service response to young people in crisis	45

Qualification Mapping

The following table provides an overview of the qualifications from Version 4 which replaces qualifications from the existing version of the CHC08 Community Services Training Package.

Version 3 Current Qualification				Version 4 Replacement Qualification		
National ID	Title	Hours	E/NE	National ID	Title	Hours
CHC10208	Certificate I in Active Volunteering	120	E	CHC10212	Certificate I in Active Volunteering	120
CHC20108	Certificate II in Community Services	280	E	CHC20112	Certificate II in Community Services	280
CHC20208	Certificate II in Active Volunteering	160	E	CHC20212	Certificate II in Active Volunteering	160
CHC30108	Certificate III in Community Services Work	475	E	CHC30112	Certificate III in Community Services Work	475
CHC30208	Certificate III in Aged Care	485	E	CHC30212	Certificate III in Aged Care	485
CHC30308	Certificate III in Home and Community Care	505	E	CHC30312	Certificate III in Home and Community Care	505
CHC30508	Certificate III in Social Housing	420	E	CHC30512	Certificate III in Social Housing	420
CHC30608	Certificate III in Active Volunteering	300	E	CHC30612	Certificate III in Active Volunteering	300
CHC30708	Certificate III in Children's Services	645	E	CHC30712	Certificate III in Children's Services	645
CHC30808	Certificate III in Education Support	410	E	CHC30812	Certificate III in Education Support	410
CHC30908	Certificate III in Employment Services	460	E	CHC30912	Certificate III in Employment Services	460
CHC40208	Certificate IV in Home and Community Care	750	E	CHC40212	Certificate IV in Home and Community Care	750
CHC40308	Certificate IV in Disability	700	E	CHC40312	Certificate IV in Disability	700
CHC40408	Certificate IV in Alcohol and Other Drugs Work	710	E	CHC40412	Certificate IV in Alcohol and Other Drugs Work	710
CHC40508	Certificate IV in Mental Health	720	E	CHC40512	Certificate IV in Mental Health	720
CHC40908	Certificate IV in Social Housing	700	E	CHC40912	Certificate IV in Social Housing	700
CHC41008	Certificate IV in Community Services Advocacy	575	E	CHC41012	Certificate IV in Community Services Advocacy	575
CHC41108	Certificate IV in Pastoral Care	520	E	CHC41112	Certificate IV in Pastoral Care	520
CHC41208	Certificate IV in Children's Services (Outside school hours care)	750	E	CHC41212	Certificate IV in Children's Services (Outside school hours care)	750
CHC41408	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)	695	E	CHC41412	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)	695
CHC41508	Certificate IV in Child, Youth and Family Intervention (Child protection)	670	E	CHC41512	Certificate IV in Child, Youth and Family Intervention (Child protection)	670
CHC41608	Certificate IV in Child, Youth and Family Intervention (Family support)	590	E	CHC41612	Certificate IV in Child, Youth and Family Intervention (Family support)	590
CHC41708	Certificate IV in Education Support	510	E	CHC41712	Certificate IV in Education Support	510
CHC41808	Certificate IV in Youth Work	700	E	CHC41812	Certificate IV in Youth Work	700
CHC41908	Certificate IV in Youth Justice	650	E	CHC41912	Certificate IV in Youth Justice	650
CHC42008	Certificate IV in Employment Services	470	E	CHC42012	Certificate IV in Employment Services	470
CHC42108	Certificate IV in Career Development	770	E	CHC42112	Certificate IV in Career Development	770

Version 3 Current Qualification				Version 4 Replacement Qualification		
National ID	Title	Hours	E/NE	National ID	Title	Hours
CHC42208	Certificate IV in Telephone Counselling Skills	425	E	CHC42212	Certificate IV in Telephone Counselling Skills	425
CHC42308	Certificate IV in Mediation	600	E	CHC42312	Certificate IV in Mediation	600
CHC42408	Certificate IV in Relationship Education	510	E	CHC42412	Certificate IV in Relationship Education	510
CHC42508	Certificate IV in Community Services (Information, advice and referral)	595	E	CHC42512	Certificate IV in Community Services (Information, advice and referral)	595
CHC42708	Certificate IV in Volunteer Program Coordination	350	E	CHC42712	Certificate IV in Volunteer Program Coordination	350
CHC42810	Certificate IV in Community Services (Development and/or Humanitarian Assistance)	715	E	CHC42812	Certificate IV in Community Services (Development and/or Humanitarian Assistance)	715
	No previous equivalent		E	CHC42912	Certificate IV in Mental Health Peer Work	650
CHC50208	Diploma of Community Services (Alcohol and other drugs)	850	E	CHC50212	Diploma of Community Services (Alcohol and other drugs)	850
CHC50308	Diploma of Community Services (Mental health)	740	E	CHC50312	Diploma of Community Services (Mental health)	740
CHC50408	Diploma of Community Services (Alcohol, other drugs and mental health)	945	E	CHC50412	Diploma of Community Services (Alcohol, other drugs and mental health)	945
CHC50508	Diploma of Leisure and Health	1430	E	CHC50512	Diploma of Leisure and Health	1430
CHC50608	Diploma of Community Services Work	980	E	CHC50612	Diploma of Community Services Work	980
CHC50808	Diploma of Social Housing	965	E	CHC50812	Diploma of Social Housing	965
CHC51508	Diploma of Youth Justice	540	E	CHC51512	Diploma of Youth Justice	540
CHC51608	Diploma of Employment Services	645	E	CHC51612	Diploma of Employment Services	645
CHC51708	Diploma of Counselling	960	E	CHC51712	Diploma of Counselling	960
CHC51808	Diploma of Family Intake and Support Work	730	E	CHC51812	Diploma of Family Intake and Support Work	730
CHC51908	Diploma of Relationship Education	755	E	CHC51912	Diploma of Relationship Education	755
CHC52208	Diploma of Community Services Coordination	625	E	CHC52212	Diploma of Community Services Coordination	625
CHC52310	Diploma of Community Services (Development and/or Humanitarian Assistance)	725	E	CHC52312	Diploma of Community Services (Development and/or Humanitarian Assistance)	725
CHC60108	Advanced Diploma of Disability Work	1360	E	CHC60112	Advanced Diploma of Disability Work	1360
CHC60308	Advanced Diploma of Community Sector Management	845	E	CHC60312	Advanced Diploma of Community Sector Management	845

Mapping Units of Competency

The following table provides an overview of the units of competency from Version 3 which are replaced by the units of competency from Version 4 of the CHC08 Community Services Training Package.

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
CHCAC316C	Provide food services	20	CHCAC316D	Provide food services	20	E
CHCAC410A	Collect technical data to support client health care plan	25	CHCAC410B	Collect technical data to support client health care plan	25	E
CHCAC412A	Provide services to older people with complex needs	55	CHCAC412B	Provide services to older people with complex needs	55	E
CHCAC507d	Plan and monitor service delivery plans	60	CHCAC507E	Plan and monitor service delivery plans	60	E
CHCAD504A	Provide advocacy and representation services	45	CHCAD504B	Provide advocacy and representation services	45	E
CHCAD603A	Provide systems advocacy services	75	CHCAD603B	Provide systems advocacy services	75	E
CHCADMIN305E	Work within the administration protocols of the organisation	30	CHCADMIN305F	Work within the administration protocols of the organisation	30	E
CHCAOD406D	Work with clients who are intoxicated	45	CHCAOD406E	Work with clients who are intoxicated	45	E
CHCAOD407D	Provide needle and syringe services	10	CHCAOD407E	Provide needle and syringe services	10	E
CHCAOD408A	Assess needs of clients with alcohol and/or other drugs issues	70	CHCAOD408B	Assess needs of clients with alcohol and/or other drugs issues	70	E
CHCAOD409D	Provide alcohol and/or other drug withdrawal services	55	CHCAOD409E	Provide alcohol and/or other drug withdrawal services	55	E
CHCAOD510A	Work effectively with clients with complex alcohol and/or other drugs issues	60	CHCAOD510B	Work effectively with clients with complex alcohol and/or other drugs issues	60	E
CHCAOD511B	Provide advanced interventions to meet the needs of clients with alcohol and/or other drug issues	60	CHCAOD511C	Provide advanced interventions to meet the needs of clients with alcohol and/or other drug issues	60	E
CHCAOD512A	Develop and implement a behaviour response plan	40	CHCAOD512B	Develop and implement a behaviour response plan	40	E
CHCCAR501B	Conduct career guidance interview	70	CHCCAR501C	Conduct career guidance interview	70	E
CHCCD307C	Support community resources	25	CHCCD307D	Support community resources	25	E
CHCCD401D	Support community participation	35	CHCCD401E	Support community participation	35	E
CHCCD402A	Develop and provide community education projects	35	CHCCD402B	Develop and provide community education projects	35	E
CHCCD404D	Develop and implement community programs	55	CHCCD404E	Develop and implement community programs	55	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
CHCCD413D	Work within specific communities	45	CHCCD413E	Work within specific communities	45	E
CHCCD420A	Work to empower Aboriginal and/or Torres Strait Islander communities	30	CHCCD420B	Work to empower Aboriginal and/or Torres Strait Islander communities	30	E
CHCCD505D	Develop community resources	30	CHCCD505E	Develop community resources	30	E
CHCCD508C	Support community action	30	CHCCD508D	Support community action	30	E
CHCCD514A	Implement community development strategies	55	CHCCD514B	Implement community development strategies	55	E
CHCCD515A	Communicate effectively within a community development context	75	CHCCD515B	Communicate effectively within a community development context	75	E
CHCCD516A	Work within organisation and government structures to enable community development outcomes	95	CHCCD516B	Work within organisation and government structures to enable community development outcomes	95	E
CHCCEL401B	Work effectively in a celebrancy role	30	CHCCEL401C	Work effectively in a celebrancy role	30	E
CHCCH301B	Work effectively in social housing	35	CHCCH301C	Work effectively in social housing	35	E
CHCCH410A	Manage and maintain tenancy agreements and services	60	CHCCH410B	Manage and maintain tenancy agreements and services	60	E
CHCCH419B	Manage property maintenance implementation	30	CHCCH419C	Manage property maintenance implementation	30	E
CHCCH427A	Work effectively with people experiencing or at risk of homelessness	80	CHCCH427B	Work effectively with people experiencing or at risk of homelessness	80	E
CHCCH428A	Work effectively within the Australian housing system	40	CHCCH428B	Work effectively within the Australian housing system	40	E
CHCCH522A	Undertake outreach work	60	CHCCH522B	Undertake outreach work	60	E
CHCCHILD301A	Support behaviour of children and young people	40	CHCCHILD301B	Support behaviour of children and young people	40	E
CHCCHILD401A	Identify and respond to children and young people at risk	30	CHCCHILD401B	Identify and respond to children and young people at risk	30	E
CHCCHILD404A	Support the rights and safety of children and young people	25	CHCCHILD404B	Support the rights and safety of children and young people	25	E
CHCCHILD504B	Assess risk of harm to children and young people	50	CHCCHILD504C	Assess risk of harm to children and young people	50	E
CHCCM402D	Establish and monitor a case plan	55	CHCCM402E	Establish and monitor a case plan	55	E
CHCCM504C	Promote high quality case management	85	CHCCM504D	Promote high quality case management	85	E
CHCCM506B	Undertake case management in a child protection framework	50	CHCCM506C	Undertake case management in a child protection framework	50	E
CHCCM701A	Undertake advanced client assessments	60	CHCCM701B	Undertake advanced client assessments	60	E
CHCCM702A	Implement goal directed care planning	60	CHCCM702B	Implement goal directed care planning	60	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
CHCCM705B	Work effectively with carers and families in complex situations	60	CHCCM705C	Work effectively with carers and families in complex situations	60	E
CHCCN301B	Ensure children's health and safety	30	CHCCN301C	Ensure children's health and safety	30	E
CHCCN511A	Establish and maintain a safe and healthy environment for children	40	CHCCN511B	Establish and maintain a safe and healthy environment for children	40	E
CHCCOM302C	Communicate appropriately with clients and colleagues	45	CHCCOM302D	Communicate appropriately with clients and colleagues	45	E
CHCCOM504A	Develop, implement and promote effective workplace communication	45	CHCCOM504B	Develop, implement and promote effective workplace communication	45	E
CHCCONS401B	Facilitate changeover	60	CHCCONS401C	Facilitate changeover	60	E
CHCCONS402B	Facilitate and monitor contact	70	CHCCONS402C	Facilitate and monitor contact	70	E
CHCCONS403B	Support families to develop relationships	75	CHCCONS403C	Support families to develop relationships	75	E
CHCCONS504B	Assist families to self manage contact	60	CHCCONS504C	Assist families to self manage contact	60	E
CHCCS211A	Prepare for work in the community sector	30	CHCCS211B	Prepare for work in the community sector	30	E
CHCCS305B	Assist clients with medication	25	CHCCS305C	Assist clients with medication	25	E
CHCCS311C	Deliver and monitor services to clients	55	CHCCS311D	Deliver and monitor services to clients	55	E
CHCCS400B	Work within a relevant legal and ethical framework	50	CHCCS400C	Work within a relevant legal and ethical framework	50	E
CHCCS401B	Facilitate responsible behaviour	35	CHCCS401C	Facilitate responsible behaviour	35	E
CHCCS403B	Provide brief intervention	45	CHCCS403C	Provide brief intervention	45	E
CHCCS407B	Operate referral procedures	20	CHCCS407C	Operate referral procedures	20	E
CHCCS411B	Work effectively in the community sector	50	CHCCS411C	Work effectively in the community sector	50	E
CHCCS412D	Deliver and develop client services	20	CHCCS412E	Deliver and develop client services	20	E
CHCCS413A	Support individuals with autism spectrum disorder	50	CHCCS413B	Support individuals with autism spectrum disorder	50	E
CHCCS416A	Assess and provide services for clients with complex needs	55	CHCCS416B	Assess and provide services for clients with complex needs	55	E
CHCCS417A	Provide support and care relating to suicide bereavement	40	CHCCS417B	Provide support and care relating to suicide bereavement	40	E
CHCCS419B	Provide support services to clients	50	CHCCS419C	Provide support services to clients	50	E
CHCCS421A	Undertake community sector work within own community	40	CHCCS421B	Undertake community sector work within own community	40	E
CHCCS422A	Respond holistically to client issues and refer appropriately	60	CHCCS422B	Respond holistically to client issues and refer appropriately	60	E
CHCCS424A	Administer and monitor medications	45	CHCCS424B	Administer and monitor medications	45	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
CHCCS425A	Support health professional	45	CHCCS425B	Support health professional	45	E
CHCCS426A	Provide support and care relating to loss and grief	40	CHCCS426B	Provide support and care relating to loss and grief	40	E
CHCCS427A	Facilitate adult learning and development	35	CHCCS427B	Facilitate adult learning and development	35	E
CHCCS500A	Conduct complex assessment and referral	60	CHCCS500B	Conduct complex assessment and referral	60	E
CHCCS502B	Maintain legal and ethical work practices	70	CHCCS502C	Maintain legal and ethical work practices	70	E
CHCCS503A	Develop, implement and review services and programs to meet client needs	40	CHCCS503B	Develop, implement and review services and programs to meet client needs	40	E
CHCCS504A	Provide services to clients with complex needs	55	CHCCS504B	Provide services to clients with complex needs	55	E
CHCCS505A	Provide supervision support to community sector workers	40	CHCCS505B	Provide supervision support to community sector workers	40	E
CHCCS512B	Develop a service delivery strategy	55	CHCCS512C	Develop a service delivery strategy	55	E
CHCCS513B	Maintain an effective community sector work environment	40	CHCCS513C	Maintain an effective community sector work environment	40	E
CHCCS514A	Recognise and respond to individuals at risk	40	CHCCS514B	Recognise and respond to individuals at risk	40	E
CHCCS521A	Assess and respond to individuals at risk of suicide	80	CHCCS521B	Assess and respond to individuals at risk of suicide	80	E
CHCCS522A	Address complex legal and ethical issues in professional practice	70	CHCCS522B	Address complex legal and ethical issues in professional practice	70	E
CHCCS601B	Work with clients with unique needs	70	CHCCS601C	Work with clients with unique needs	70	E
CHCCS604A	Manage the delivery of quality services to clients	85	CHCCS604B	Manage the delivery of quality services to clients	85	E
CHCCS607D	Coordinate in-service assessment and response to address client needs	50	CHCCS607E	Coordinate in-service assessment and response to address client needs	50	E
CHCCSL503A	Facilitate the counselling relationship	80	CHCCSL503B	Facilitate the counselling relationship	80	E
CHCCSL507A	Support clients in decision-making processes	50	CHCCSL507B	Support clients in decision-making processes	50	E
CHCCSL508A	Apply legal and ethical responsibilities in counselling practice	60	CHCCSL508B	Apply legal and ethical responsibilities in counselling practice	60	E
CHCDFV509C	Work with users of violence to effect change	60	CHCDFV509D	Work with users of violence to effect change	60	E
CHCDFV510C	Facilitate workplace debriefing and support processes	40	CHCDFV510D	Facilitate workplace debriefing and support processes	40	E
CHCDFV811B	Respond to domestic and family violence in family work	50	CHCDFV811C	Respond to domestic and family violence in family work	50	E
CHCDFV818B	Provide programs for people who have	50	CHCDFV818C	Provide programs for people who have been	50	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
	been subject to domestic and family violence			subject to domestic and family violence		
CHCDHA401A	Work effectively in the development and/or humanitarian assistance sector	55	CHCDHA401B	Work effectively in the development and/or humanitarian assistance sector	55	E
CHCDHA402A	Maintain well being in a field environment	50	CHCDHA402B	Maintain well being in a field environment	50	E
CHCDHA403A	Apply knowledge of humanitarian assistance project work	45	CHCDHA403B	Apply knowledge of humanitarian assistance project work	45	E
CHCDHA405A	Apply knowledge of development program work	50	CHCDHA405B	Apply knowledge of development program work	50	E
CHCDHA410A	Adapt and apply technical knowledge in a development context	50	CHCDHA410B	Adapt and apply technical knowledge in a development context	50	E
CHCDHA412A	Use a capacity building approach in development work	55	CHCDHA412B	Use a capacity building approach in development work	55	E
CHCDHA501A	Manage work in the development and/or humanitarian assistance sector	60	CHCDHA501B	Manage work in the development and/or humanitarian assistance sector	60	E
CHCDHA502A	Manage humanitarian assistance operations	60	CHCDHA502B	Manage humanitarian assistance operations	60	E
CHCDHA505A	Develop and manage implementation plans	60	CHCDHA505B	Develop and manage implementation plans	60	E
CHCDIS301B	Work effectively with people with a disability	85	CHCDIS301C	Work effectively with people with a disability	85	E
CHCDIS408C	Support people with disabilities as workers	45	CHCDIS408D	Support people with disabilities as workers	45	E
CHCDIS409A	Provide services to people with disabilities with complex needs	45	CHCDIS409B	Provide services to people with disabilities with complex needs	45	E
CHCDIS509D	Maximise participation in work by people with disabilities	45	CHCDIS509E	Maximise participation in work by people with disabilities	45	E
CHCEDS301A	Comply with legislative, policy and industrial requirements in the education environment	20	CHCEDS301B	Comply with legislative, policy and industrial requirements in the education environment	20	E
CHCEDS317A	Communicate with parents, students and colleagues in Aboriginal or Torres Strait Islander language	30	CHCEDS317B	Communicate with parents, students and colleagues in Aboriginal or Torres Strait Islander language	30	E
CHCEDS318A	Work effectively as an Aboriginal or Torres Strait Islander education worker	40	CHCEDS318B	Work effectively as an Aboriginal or Torres Strait Islander education worker	40	E
CHCEDS320A	Set up and sustain individual and small group learning areas	30	CHCEDS320B	Set up and sustain individual and small group learning areas	30	E
CHCEDS321A	Use an e-learning management system	20	CHCEDS321B	Use an e-learning management system	20	E
CHCEDS330A	Support learning for students with disabilities in a classroom environment	25	CHCEDS330B	Support learning for students with disabilities in a classroom environment	25	E
CHCEDS331A	Contribute to the health and safety of students	30	CHCEDS331B	Contribute to the health and safety of students	30	E
CHCEDS403A	Promote and implement Aboriginal and/or	40	CHCEDS403B	Promote and implement Aboriginal and/or	40	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
	Torres Strait Islander language and culture programs			Torres Strait Islander language and culture programs		
CHCEDS411A	Use high-level communication skills in the education workplace	40	CHCEDS411B	Use high-level communication skills in the education workplace	40	E
CHCEDS412A	Contribute to continuous improvement processes within the education environment	30	CHCEDS412B	Contribute to continuous improvement processes within the education environment	30	E
CHCEDS416A	Use educational strategies to support Aboriginal and/or Torres Strait Islander education	45	CHCEDS416B	Use educational strategies to support Aboriginal and/or Torres Strait Islander education	45	E
CHCEDS418A	Deliver elements of teaching and learning programs	50	CHCEDS418B	Deliver elements of teaching and learning programs	50	E
CHCEDS419A	Support flexible learning in an education environment	40	CHCEDS419B	Support flexible learning in an education environment	40	E
CHCEDS424A	Facilitate learning for students with intellectual disabilities	40	CHCEDS424B	Facilitate learning for students with intellectual disabilities	40	E
CHCEDS429A	Coordinate e-learning programs	40	CHCEDS429B	Coordinate e-learning programs	40	E
CHCEDS502A	Foster and support an effective learning environment	55	CHCEDS502B	Foster and support an effective learning environment	55	E
CHCEDS508A	Assist in leading a small team in an education environment	40	CHCEDS508B	Assist in leading a small team in an education environment	40	E
CHCEDS514A	Support learning and implementation of responsible behaviour	50	CHCEDS514B	Support learning and implementation of responsible behaviour	50	E
CHCER301A	Deliver emergency relief services	40	CHCER301B	Deliver emergency relief services	40	E
CHCES303B	Use labour market information	25	CHCES303C	Use labour market information	25	E
CHCES402B	Deliver Australian Apprenticeships services	25	CHCES402C	Deliver Australian Apprenticeships services	25	E
CHCES502B	Research and report on labour market information	25	CHCES502C	Research and report on labour market information	25	E
CHCES511A	Manage contracted employment services	40	CHCES511B	Manage contracted employment services	40	E
CHCFAM504B	Respond to and contain critical incidents	50	CHCFAM504C	Respond to and contain critical incidents	50	E
CHCFIN504A	Work effectively in rural financial counselling	40	CHCFIN504B	Work effectively in rural financial counselling	40	E
CHCHC311B	Work effectively in a home and community care environment	40	CHCHC311C	Work effectively in a home and community care environment	40	E
CHCHC401B	Coordinate and monitor home based support	30	CHCHC401C	Coordinate and monitor home based support	30	E
CHCIC303A	Work within a regulatory framework specific to children's services	25	CHCIC303B	Work within a regulatory framework specific to children's services	25	E
CHCIC501A	Manage children's services workplace	60	CHCIC501B	Manage children's services workplace	60	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
	practice to address regulations and quality assurance			practice to address regulations and quality assurance		
CHCICS301A	Provide support to meet personal care needs	35	CHCICS301B	Provide support to meet personal care needs	35	E
CHCICS302A	Participate in the implementation of individualised plans	20	CHCICS302B	Participate in the implementation of individualised plans	20	E
CHCICS305A	Provide behaviour support in the context of individualised plans	35	CHCICS305B	Provide behaviour support in the context of individualised plans	35	E
CHCICS401A	Facilitate support for personal care needs	60	CHCICS401B	Facilitate support for personal care needs	60	E
CHCICS402A	Facilitate individualised plans	40	CHCICS402B	Facilitate individualised plans	40	E
CHCICS404A	Plan and provide advanced behaviour support	40	CHCICS404B	Plan and provide advanced behaviour support	40	E
CHCICS405A	Facilitate groups for individual outcomes	40	CHCICS405B	Facilitate groups for individual outcomes	40	E
CHCICS406A	Support client self management	40	CHCICS406B	Support client self management	40	E
CHCICS407A	Support positive lifestyle	30	CHCICS407B	Support positive lifestyle	30	E
CHCICS408A	Provide support to people with chronic disease	40	CHCICS408B	Provide support to people with chronic disease	40	E
CHCINF302C	Maintain the organisation's information systems	20	CHCINF302D	Maintain the organisation's information systems	20	E
CHCINF403D	Coordinate information systems	55	CHCINF403E	Coordinate information systems	55	E
CHCINF505C	Meet statutory and organisation information requirements	85	CHCINF505D	Meet statutory and organisation information requirements	85	E
CHCINF604C	Manage the organisation's information systems	70	CHCINF604D	Manage the organisation's information systems	70	E
CHCLD514A	Analyse impacts of sociological factors on clients in community work and services	70	CHCLD514B	Analyse impacts of sociological factors on clients in community work and services	70	E
CHCMED411A	Conduct a sound assessment of a dispute in preparation for mediation	45	CHCMED411A	Conduct a sound assessment of a dispute in preparation for mediation	45	E
CHCMED412B	Gather and clarify information for the mediation process	30	CHCMED412B	Gather and clarify information for the mediation process	30	E
CHCMED413A	Manage communication processes to define the dispute	30	CHCMED413B	Manage communication processes to define the dispute	30	E
CHCMED416B	Consolidate and conclude the mediation process	30	CHCMED416C	Consolidate and conclude the mediation process	30	E
CHCMH301B	Work effectively in mental health	50	CHCMH301C	Work effectively in mental health	50	E
CHCMH402A	Apply understanding of mental health	45	CHCMH402B	Apply understanding of mental health issues	45	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
	issues and recovery processes			and recovery processes		
CHCMH404A	Conduct assessment and planning as part of the recovery process	40	CHCMH404B	Conduct assessment and planning as part of the recovery process	40	E
CHCMH408B	Provide interventions to meet the needs of consumers with mental health and AOD issues	80	CHCMH408C	Provide interventions to meet the needs of consumers with mental health and AOD issues	80	E
CHCMH504D	Provide a range of services to people with mental health issues	95	CHCMH504E	Provide a range of services to people with mental health issues	95	E
CHCNAN301A	Attend to daily functions in home based child care	20	CHCNAN301B	Attend to daily functions in home based child care	20	E
CHCNET402A	Establish and maintain effective networks	20	CHCNET402B	Establish and maintain effective networks	20	E
CHCNET404A	Facilitate links with other services	55	CHCNET404B	Facilitate links with other services	55	E
CHCNET501B	Work effectively with other services and networks	40	CHCNET501C	Work effectively with other services and networks	40	E
CHCNET503C	Develop new networks	55	CHCNET503D	Develop new networks	55	E
CHCOHC303A	Use basic oral health screening tools	30	CHCOHC303B	Use basic oral health screening tools	30	E
CHCOHC406A	Provide or assist with oral hygiene	40	CHCOHC406B	Provide or assist with oral hygiene	40	E
CHCOHC407A	Apply and manage use of basic oral health products	30	CHCOHC407B	Apply and manage use of basic oral health products	30	E
CHCORG201B	Follow policies, procedures and programs of the organisation	10	CHCORG201C	Follow policies, procedures and programs of the organisation	10	E
CHCORG303B	Participate effectively in the work environment	35	CHCORG303C	Participate effectively in the work environment	35	E
CHCORG405D	Maintain an effective work environment	40	CHCORG405E	Maintain an effective work environment	40	E
CHCORG406B	Supervise work	40	CHCORG406C	Supervise work	40	E
CHCORG423B	Maintain quality service delivery	55	CHCORG423C	Maintain quality service delivery	55	E
CHCORG502A	Work autonomously	40	CHCORG502B	Work autonomously	40	E
CHCORG506D	Coordinate the work environment	95	CHCORG506E	Coordinate the work environment	95	E
CHCORG605A	Manage human resources in a community sector organisation	60	CHCORG605B	Manage human resources in a community sector organisation	60	E
CHCORG607C	Manage workplace issues	35	CHCORG607D	Manage workplace issues	35	E
CHCORG608D	Establish and manage new programs or services	75	CHCORG608E	Establish and manage new programs or services	75	E
CHCORG611B	Lead and develop others in a community sector workplace	85	CHCORG611C	Lead and develop others in a community sector workplace	85	E
CHCORG614B	Manage a community sector organisation	95	CHCORG614C	Manage a community sector organisation	95	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
CHCORG615D	Promote the organisation	95	CHCORG615D	Promote the organisation	95	E
CHCORG619C	Manage quality of organisation's service delivery outcomes	85	CHCORG619D	Manage quality of organisation's service delivery outcomes	85	E
CHCORG620C	Promote and represent the service	85	CHCORG620D	Promote and represent the service	85	E
CHCORG621C	Act as a resource to other services	85	CHCORG621D	Act as a resource to other services	85	E
CHCORG624D	Provide leadership in community services delivery	35	CHCORG624E	Provide leadership in community services delivery	35	E
CHCORG701B	Provide leadership as a practitioner in community services	75	CHCORG701C	Provide leadership as a practitioner in community services	75	E
CHCPAS401A	Undertake pastoral care work	30	CHCPAS401B	Undertake pastoral care work	30	E
CHCPOL402B	Contribute to policy development	30	CHCPOL402C	Contribute to policy development	30	E
CHCPOL403B	Undertake research activities	30	CHCPOL403C	Undertake research activities	30	E
CHCPR301B	Provide experiences to support children's play and learning	45	CHCPR301C	Provide experiences to support children's play and learning	45	E
CHCPR614C	Observe children and interpret observations	35	CHCPR614D	Observe children and interpret observations	35	E
CHCPROM401B	Share health information	40	CHCPROM401C	Share health information	40	E
CHCPROT405D	Provide supervision in the community	45	CHCPROT405E	Provide supervision in the community	45	E
CHCPROT407D	Provide supervision in a secure system	45	CHCPROT407E	Provide supervision in a secure system	45	E
CHCPROT409D	Provide primary residential care	50	CHCPROT409E	Provide primary residential care	50	E
CHCPROT422A	Undertake child protection work within an Aboriginal and/or Torres Strait Islander framework	50	CHCPROT422B	Undertake child protection work within an Aboriginal and/or Torres Strait Islander framework	50	E
CHCPROT423A	Support transition from care	40	CHCPROT423B	Support transition from care	40	E
CHCPROT502D	Undertake and implement planning with at-risk children and young people and their families	45	CHCPROT502E	Undertake and implement planning with at-risk children and young people and their families	45	E
CHCPROT510D	Support the progress and development of young people	70	CHCPROT510E	Support the progress and development of young people	70	E
CHCPROT526A	Work in a child protection environment	55	CHCPROT526B	Work in a child protection environment	55	E
CHCPROT603A	Plan and manage provision of out of home care	45	CHCPROT603B	Plan and manage provision of out of home care	45	E
CHCPROT703A	Facilitate incident prevention strategies in child protection work	70	CHCPROT703B	Facilitate incident prevention strategies in child protection work	70	E
	No previous equivalent		CHCPW401A	Apply peer work practices in the mental health sector	35	

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
	No previous equivalent		CHCPW402A	Contribute to continuous improvement of services for consumers and carers	40	
	No previous equivalent		CHCPW403A	Apply lived experience in mental health peer work	40	
	No previous equivalent		CHCPW404A	Work effectively in trauma informed care	40	
	No previous equivalent		CHCPW405A	Promote and facilitate self advocacy	50	
	No previous equivalent		CHCPW406A	Work effectively in consumer mental health peer work	50	
	No previous equivalent		CHCPW407A	Support self-directed physical health and wellbeing	30	
	No previous equivalent		CHCPW408A	Work effectively in carer mental health peer work	40	
	No previous equivalent		CHCPW601A	Establish and maintain mental health peer work	45	
	No previous equivalent		CHCRCP401A	Use telephone communication skill to assess caller's needs	50	
	No previous equivalent		CHCRCP402A	Conduct assessment of carer's needs	50	
	No previous equivalent		CHCRCP403A	Support carers to access information and services	40	
CHCRH401B	Work effectively in the leisure and health industry	45	CHCRH401C	Work effectively in the leisure and health industry	45	E
CHCRH402A	Undertake leisure and health programming	55	CHCRH402B	Undertake leisure and health programming	55	E
CHCRH404A	Plan, implement and monitor leisure and health programs	55	CHCRH404B	Plan, implement and monitor leisure and health programs	55	E
CHCRH405A	Plan leisure and health programs for clients with complex needs	40	CHCRH405B	Plan leisure and health programs for clients with complex needs	40	E
CHCRH503A	Develop leisure and health programs for people with special needs	50	CHCRH503B	Develop leisure and health programs for people with special needs	50	E
CHCRH504A	Coordinate planning, implementation and monitoring of leisure and health programs	95	CHCRH504B	Coordinate planning, implementation and monitoring of leisure and health programs	95	E
CHCSW402A	Undertake bicultural work with forced migrants in Australia	50	CHCSW402B	Undertake bicultural work with forced migrants in Australia	50	E
CHCTC301B	Deliver a service consistent with the organisation's mission and values	40	CHCTC301C	Deliver a service consistent with the organisation's mission and values	40	E
CHCTC302A	Provide client-centred telephone counselling	45	CHCTC302B	Provide client-centred telephone counselling	45	E

Version 3 Current Unit			Version 4 Replacement Unit			
National ID	Title	Hours	National ID	Title	Hours	E/ NE
CHCTC403A	Provide telephone counselling in crisis situations	50	CHCTC403B	Provide telephone counselling in crisis situations	50	E
CHCTC404A	Provide competent suicide intervention in a telephone counselling context	50	CHCTC404B	Provide competent suicide intervention in a telephone counselling context	50	E
CHCVOL201A	Be an effective volunteer	20	CHCVOL201B	Be an effective volunteer	20	E
CHCOHS312B	Follow OHS safety procedures for direct care work	25	CHCWHS312A	Follow WHS safety procedures for direct care work	25	E
CHCYJ401A	Work in the youth justice environment	40	CHCYJ401B	Work in the youth justice environment	40	E
CHCYJ403A	Prepare young people for reintegration	40	CHCYJ403B	Prepare young people for reintegration	40	E
CHCYTH402B	Work effectively with young people in the youth work context	60	CHCYTH402C	Work effectively with young people in the youth work context	60	E
CHCYTH403B	Support young people to create opportunities in their lives	35	CHCYTH403C	Support young people to create opportunities in their lives	35	E
CHCYTH404D	Support young people in crisis	40	CHCYTH404E	Support young people in crisis	40	E
CHCYTH407D	Respond to critical situations	60	CHCYTH407E	Respond to critical situations	60	E
CHCYTH505D	Support youth programs	60	CHCYTH505E	Support youth programs	60	E
CHCYTH506A	Provide services for young people appropriate to their needs and circumstances	50	CHCYTH506B	Provide services for young people appropriate to their needs and circumstances	50	E
CHCYTH608C	Manage service response to young people in crisis	45	CHCYTH608D	Manage service response to young people in crisis	45	E

Traineeships

The following table provides a summary of the qualifications in the CHC08 Community Services Training Package and the accredited traineeship courses they will replace.

National ID	Version 3 Current Qualification				Version 4 Replacement Qualification		
	Title	Traineeship	Hours	E/NE	National ID	Title	Hours
CHC20108	Certificate II in Community Services	Community Services Support Work (level 2)	280	E	CHC20112	Certificate II in Community Services	280
CHC20108	Certificate II in Community Services	Bi-lingual/Bi-cultural Community Services Work (level 2)	280	E	CHC20112	Certificate II in Community Services	280
CHC20108	Certificate II in Community Services	Community Services Work (level 2)	280	E	CHC20112	Certificate II in Community Services	280
CHC20108	Certificate II in Community Services	Community Services Contact Work (level 2)	280	E	CHC20112	Certificate II in Community Services	280
CHC30108	Certificate III in Community Services Work	Bi-lingual/Bi-cultural Community Services Work (level 3)	475	E	CHC30112	Certificate III in Community Services Work	475
CHC30108	Certificate III in Community Services Work	Community Services Work (level 3)	475	E	CHC30112	Certificate III in Community Services Work	475
CHC30208	Certificate III in Aged Care	Community Services (Aged Care Work) (level 3)	485	E	CHC30212	Certificate III in Aged Care	485
CHC30308	Certificate III in Home and Community Care	Community Care Work (level 3)	505	E	CHC30312	Certificate III in Home and Community Care	505
CHC30408	Certificate III in Disability	Disability Work (level 3)	580	E		No change	
CHC30508	Certificate III in Social Housing	Social Housing Work (level 3)	420	E	CHC30512	Certificate III in Social Housing	420
CHC30708	Certificate III in Children's Services	Community Services (Child Services) (level 3)	645	E	CHC30712	Certificate III in Children's Services	645
CHC30708	Certificate III in Children's Services	Aboriginal Child Care Work (level 3)	645	E	CHC30712	Certificate III in Children's Services	645
CHC30908	Certificate III in Employment Services	Career Development Officer (level 3)	450	E	CHC30912	Certificate III in Employment Services	450
CHC40108	Certificate IV in Aged Care	Community Services (Aged Care Work) (level 4)	690			No change	

Version 3 Current Qualification					Version 4 Replacement Qualification		
National ID	Title	Traineeship	Hours	E/NE	National ID	Title	Hours
CHC40308	Certificate IV in Disability	Disability Work (level 4)	700	E	CHC40312	Certificate IV in Disability	700
CHC40708	Certificate IV in Community Services Work	Community Services Work (level 4)	545			No change	
CHC40908	Certificate IV in Social Housing	Social Housing Work (level 4)	700	E	CHC40912	Certificate IV in Social Housing	700
CHC41208	Certificate IV in Children's Services (Outside school hours care)	Out of School Hours Care Work (level 4)	750	E	CHC41212	Certificate IV in Children's Services (Outside school hours care)	750
CHC41408	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)	Protective Care Worker (level 4)	695	E	CHC41412	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)	695
CHC41508	Certificate IV in Child, Youth and Family Intervention (Child protection)	Protective Care Worker (level 4)	670	E	CHC41512	Certificate IV in Child, Youth and Family Intervention (Child protection)	670
CHC41608	Certificate IV in Child, Youth and Family Intervention (Family support)	Protective Care Worker (level 4)	590	E	CHC41612	Certificate IV in Child, Youth and Family Intervention (Family support)	590
CHC41808	Certificate IV in Youth Work	Youth Work (level 4)	700	E	CHC41812	Certificate IV in Youth Work	700
CHC42008	Certificate IV in Employment Services	Career Development Officer (level 4)	470	E	CHC42012	Certificate IV in Employment Services	470
CHC50908	Diploma of Children's Services (Early childhood education and care)	Child Care Worker (level 5)	1035			No change	
CHC51008	Diploma of Children's Services (Outside school hours care)	Before and After Care Supervisor (level 5)	930			No change	